

MCO Transition Timeline Member & Provider Communication Outline

**Revised Nov. 20, 2006*

- October 16 – Notification of change of MCOs and advance alert for November mailouts sent to Title 21 members
- October 23 – Medical card stuffer which includes notification of change of MCOs and advance alert for November mailouts sent to Title 19 members
- November 4 – EDS mailed packets from MCOs to Title 21 members in Region 1 and Region 2
- November 17 – EDS began mailing packets from MCOs to Title 19 members in Region 1 and Region 2
- November 27 – All mailings for Title 19 and Title 21 Regions 1 and 2 will be complete
- December 4 – Title 21 notification mailing for Region 3
- December 20 – Month End
- December 21 – Default all remaining members who did not choose an MCO
- December 21 – First complete roster of members sent to MCOs
- January 5 – MCO will send first ID card and welcome packet by this date.